

Eric Laudrum

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EXPERIENCE

Data Annotation – AI Data Trainer

June 2025 - Present

Evaluated large language model outputs for tasks such as text classification, sentiment analysis, and question answering using detailed annotation criteria

Seeded, labelled, and reviewed training data in **C#, Python, PHP, and JavaScript** to support supervised learning

Ensured data quality by following task-specific guidelines, documenting edge cases, and identifying failure patterns for model improvement

Psychedelic Water — Customer Relations Manager, Wholesale Account Manager.

November 2021 - March 2023

Led customer support communications to ensure a positive customer experience

Coordinated shipping and fulfillment with product feedback.

Worked as a team to test and develop new flavours and products.

The Good Fork — Server / Bartender

January 2021 - November 2021

Responsible for training front-of-house staff on procedures and workplace culture; daily operations, including opening/closing procedures, inventory management, and deliveries.

Named best brunch restaurant in Toronto by Blog TO during this time.

The Aviary — Server / Bartender, Assistant Manager

August 2018 - July 2020

Responsible for hiring, scheduling, and training front-of-house staff on procedures and workplace culture; daily operations, including opening/closing procedures, inventory management, and deliveries.

Grasshopper — FOH Manager

August 2018 - November 2019

Responsible for daily operations, including opening and closing procedures, tending bar, and customer service. Trained new employees on restaurant procedures and company culture.

CPA — Business Development Coordinator

2012 - 2014

Organized and coordinated corporate events for 20-200+ attendees.

Promoted the continuing education program to external organizations.

BIO

Self-motivated professional with strong analytical skills and attention to detail, transitioning into the tech and AI space.

Experienced in structured communication, data evaluation, and collaborative problem-solving, with a growing focus on programming, model training, and data-driven decision making.

EDUCATION

B.A., Sociology Ryerson University

September 2008 – June 2012

Computer Programming & Analysis George Brown College

January 2024 - April 2026
(Projected)

CURRENT CERTIFICATIONS

University of Michigan -
Python for Everybody
Specialization (2020)

Johns Hopkins University
- The Data Scientist's
Toolbox (2020)

Smart Serve Certified -
Updated 2025

Food Handler Certificate -
Updated 2025

References available upon
request

